

Dear Customer, Please Read All Of The Following Important Information:

DELIVERY PROTOCOLS

DIFFICULT DELIVERIES AND PRICING FOR CUSTOMER DELIVERIES

STAIR CHARGES: A flight of stairs consists of a 5 steps to a maximum of 12 steps. The MINIMUM BASIC CHARGE for this service is \$120.00 for a standard type pool table. THE FIRST 4 STEPS ARE FREE unless added to other stairs at the location. Shuffleboard tables and other games will have varying prices for stair services.

Every step after the initial 12 steps has a charge of \$10.00 per step.

Example, a location has a total of 20 steps combined including steps into the location. The base price is \$120.00 for the first flight of 12 steps. The additional 8 steps are charged at \$10.00 per step. FORMULA: 8 steps x \$10.00= \$80.00 + base price of \$120.00= \$200.00 total for stairs

If a home has two or more flights of stairs consisting of 18 steps or more, Triangle will require pictures or video to evaluate the feasibility.

This pricing chart is based on standard and customary stairs. This does not include the following:

1. Window deliveries
2. Stairs and Difficult to navigate narrow stair cases
3. Cranes
4. Over the banister rail deliveries
5. Difficult to maneuver narrow hallways.
6. Total dismantle of frame and legs to move table IS additional. (Standard price is for moving the frame and legs together with no dismantle of the frame. Basic service includes dismantle of rails, slate, pockets and cloth.
7. Elevators. Customer must give height of inside of elevator.
8. Taking out windows, hiring of a scissor lift or a helicopter is the responsibility of the customer.
9. The servicing of a genuine antique pool table takes much longer to perform than a current model. If you think you have a genuine antique pool table please contact your Triangle sales person for additional charges. Genuine antiques are heavier and more time consuming to service than any current model antique style pool table. Any pool table with side bolt construction will have an additional fee.

Special Message About The Use Of Booties On The Premises

As a result of probable injury to a service crew member wearing booties, booties are not an option to perform any type of service. This is an un-insurable service and is not available at any price. Triangle is not responsible for cleaning carpets or floors of any type in cases of dirt getting on the flooring. This is the sole expense of the property owner. Triangle will take its normal and customary precautions of care to avoid any possible unforeseen consequence.

Items 1-7 , if needed, are chargeable services. A quote from your Triangle representative will be needed. Pictures or a chargeable site analysis will be required. Item 8 is purely a customer responsibility. One the product is in the room Triangle will provide the required service.

Responsibility Waiver Details: The Triangle Billiards service crews are managed by in the field professionals with over 20 years of experience servicing pool tables and games. Because of the many types of stairs, width of stair cases, slippage potential and other unknown factors, Triangle accepts no responsibility for any damage to any part of the walls, stair bannisters, floor, etc. Damage is so rare it is practically non-existent. Triangle will take every precaution possible to perform a service that exceeds expectations.

Triangle will do its best to access the type of stair service you need at the time of sale so customer is aware of complete charges. When Triangle delivers the products and additional services are required, current prices will be charged accordingly.

Please feel free to ask any questions of your Triangle Representative.

Other chargeable services that Triangle should be informed about at time of sale:

1. Longer than standard parking to entry access
2. Torn up driveway under repair making access difficult
3. Unavailable electricity
4. Other service crews working in the immediate area of the location
5. Delays of any type
6. Waiting for or moving of any obstacles

Safety: Please keep distance between the service crew, work area and service crew travel area. Service crews move fast and in many cases use sharp objects to assemble products. Safety is paramount and is our first concern. Please take a moment to read this protocol. For any questions please see your Triangle representative. These are Triangle delivery terms. Triangle can only have a reasonable amount of cautionary dialogue. The charges are due and payable if this document is read or not read. Triangle strongly encourages all customers to understand these terms.

Thank you very much for your business. We truly appreciate your patronage.

Triangle Billiards COVID-19 Policy

What you can expect from Triangle Billiards:

- ALL Staff Members Wear Masks at ALL Times
- ALL Customers Wear Masks at ALL Times
- Hand Sanitizer Will Be Provided
- We Will Limit Showroom Customer Capacity

Triangle Billiards & Bar Stools Mission Statement

Triangle contributes to a strong community by bringing family and friends together to enjoy each other's company, have fun, learn new skills, engage in friendly competition to efficiently stretch the boundaries of fun, entertainment and excitement to reach our customers highest level of expectation. Triangle accomplishes this by providing a wide range of Pool Tables, Games Accessories and Services. At the core of our Mission is our commitment to our customers 100% satisfaction. Customer satisfaction is the driving force behind everything we do. – Joe Fiscella, President, Triangle Billiards & Bar Stools, Inc.